

MOVE & IMPROVE

Thank you for using Move & Improve. We would love you to complete this survey as it will help us improve. Take care and drop us a line at any time to let us know how you're getting on!

Who did you see?

Kate Montgomery Dionne Ryder

How would you rate your experience?

	Poor	Fair	Good	Very good	Excellent	Not applicable
Making you feel at ease (Introducing themselves, explaining their position, being friendly and warm towards you, treating you with respect; not cold or abrupt)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Letting you tell your "story" (Giving you time to fully describe your condition; not interrupting, rushing or diverting you)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Really listening (Paying close attention to what you were saying; not looking at the notes/computer as you were talking)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being interested in you as a whole person (Asking/knowing relevant details about your life, your situation; not treating you as "just a number")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fully understanding your concerns (Communicating that they had accurately understood your concerns and anxieties; not overlooking or dismissing anything)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Showing care and compassion (Seeming genuinely concerned, connecting with you on a human level; not being indifferent/detached)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being positive (Having a positive approach and a positive attitude; being honest but not negative about your problems)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Explaining things clearly (Fully answering your questions; explaining clearly, giving you adequate information; not being vague)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping you to take control (Exploring with you what you can do to improve yourself; encouraging rather than "lecturing" you)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making a plan of action with you (Discussing the options, involving you in decisions as much as you want to be; not ignoring your views)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In your own words! Please add any comments about your experience in the space below.